

Pineland proud

NEWSLETTER

FALL 2025

Connecting the communities we serve with excellence, integrity, innovation, and a servant's heart.

Save the Date: Give the Gift of Life this Season

As we enter the season of gratitude and giving, Pineland is proud to partner with the American Red Cross to host a Community Blood Drive! This special event is an opportunity to give back in one of the most meaningful ways - by helping save lives.

Every blood donation makes a difference, and your generosity can bring hope to patients and families in need. As a small token of appreciation, each donor will receive a Pineland pint glass and a pair of socks, and a Red Cross long sleeve tee (while supplies last).

Date: Friday, December 19th

Time: 10:00 am - 3:00 pm

Location: Metter Community Center, 435 N. Rountree St., Metter

This holiday season, let's come together as a community to share kindness and compassion in a life-changing way. Mark your calendars and make plans to roll up your sleeve. Your single act of giving can mean the world to someone. Appointments can be scheduled at <https://www.redcrossblood.org/give.html/drive-results?zipSponsor=pineland>.



Extend Your Wi-Fi and Your Evenings - Outdoors

Crisp fall evenings are perfect for gathering around the fire pit, watching the big game on the patio, or hosting a backyard dinner. But spotty Wi-Fi can bring the fun to a halt. Our outdoor mesh units are built to broadcast a strong, reliable signal throughout your yard, porch, or patio, so you can stay connected no matter where the night takes you.

Designed for weather resistance and performance, these units deliver high-speed coverage. Whether you're streaming music, running smart lighting, or keeping security cameras online, you'll enjoy the same seamless connection you expect indoors.

This fall, make your outdoor space as smart and connected as your living room. To learn more or to have our technicians evaluate your outdoor space to see if our outdoor mesh is the right solution for your home, contact us at [800.247.1266](tel:800.247.1266).



30 S. Rountree St.
Metter, GA 30439

425 S. Main St.
Swainsboro, GA 30401

1106 Fetner Dr.
Americus, GA 31709



912.685.2121
800.247.1266



www.pineland.net



Local Students Invited to Apply for 2026 FRS Opportunities

Applications are now open for two exciting opportunities offered through the Foundation for Rural Service (FRS): the 2026 FRS Scholarships and the 2026 FRS Youth Tour to Washington, D.C. These annual programs, made possible through FRS and NTCA – The Rural Broadband Association, reflect Pineland's ongoing commitment to supporting education, leadership, and community growth among students in rural Georgia.



High school seniors residing and attending school within the Pineland service area are invited to apply for the FRS Scholarships, which help promote higher education, and recognize academic achievement and community involvement. One application qualifies students for consideration for all available scholarships, including the FRS General Scholarship, Common Ground Scholarship, Everett Kneece Scholarship, Herbert & Isabel Bitz Memorial Scholarship, JSI Scholarship, Sarah Tyree Good Neighbor Scholarship, Nontraditional Student Scholarship, Tim Ownes-Ron Laudner Scholarship, and the Diana Jo Dreyer Memorial Scholarship. Recipients of the FRS General Scholarship from the Pineland service area will receive an additional \$500 contribution from Pineland, increasing the total one-time award to \$2,500. The deadline to apply for the 2026 FRS Scholarships is February 14, 2026; applications are submitted online through the link on the Pineland website (www.pineland.net) under "News", and students must select *Pineland Telephone Cooperative, Inc. – Metter, GA* as their sponsoring company.

In addition, Pineland will sponsor two local students to represent the community during the 2026 FRS Youth Tour, taking place June 1–5, 2026, in Washington, D.C. Since 1995, the Youth Tour has brought together high school students from rural areas across the country for a week of exploration, education, and leadership development in the nation's capital. Participants will visit historical landmarks and museums, meet with congressional representatives and FCC staff, and engage with peers from other rural communities. Applicants must reside and attend school within the Pineland service area, be between 15 and 17 years old at the time of the tour, and demonstrate leadership qualities through school or community involvement. As part of the application, students must write an essay on the topic of Economic Development in Rural America; How Broadband Affects Daily Life in My Rural America, and obtain a letter of recommendation from their high school counselor. The deadline to apply for the Youth Tour is March 20, 2026. The application form can be found on the Pineland website (www.pineland.net) under "News".

For more information about the FRS Scholarships or Youth Tour, contact Amy Harrison at (912) 685-2121, (800) 247-1266, or via email at info@pinelandtelco.com.

In observance of the Thanksgiving holiday, our business offices will be closed on **Thursday, November 27th** and **Friday, November 28th**.

We are grateful for the continued opportunity to serve you.



Five Camera Angles that Maximize Home Coverage

When it comes to home security, the right camera placement can make all the difference. Even the most advanced camera can't protect what it can't see — and blind spots are every homeowner's hidden risk. Whether you're upgrading your system or checking your existing setup, here are five key locations that ensure full protection year-round.

1. Front Door

Nearly 35% of break-ins happen through the front door, making this the most important camera location. A video doorbell or mounted camera above eye level provides a clear view of visitors, deliveries, and potential intruders. Make sure it's angled slightly downward to capture faces, not just foreheads.

2. Back Door

The second most common entry point for burglars is the back door. Many homeowners overlook it, assuming it's out of sight, and that's exactly why it needs coverage. Install a weatherproof camera that's motion-activated and well-lit to discourage nighttime activity.

3. Driveway or Garage

A camera facing your driveway not only protects your vehicles but also helps capture license plates and detect movement near your home. For attached garages, an interior camera can help monitor entry doors or valuable tools and equipment.

4. Main Living Area

Indoor cameras in common areas, like the living room or hallway, can alert you to unexpected motion while you're away. Choose a camera with privacy features that allow you to disable recording when you're home for peace of mind.

5. Yard or Side Gate

Side yards and gates often become blind spots that burglars exploit. A camera with a wide-angle lens or panoramic view helps you monitor these hidden areas, especially helpful for large properties or homes with multiple access points.

Bonus Tip: Lighting Matters

Pair your cameras with motion-activated lights to improve visibility and deter intruders. If your system supports night vision, ensure lenses are clean and unobstructed for crisp images after dark.



Take a few minutes to review your camera angles. Adjust, test, and make sure your system covers every entry point. To speak with our Southeast Fire and Burglar team about surveillance options, contact us at **888.963.FIRE**.

pineland proud quarterly stats

Here's a look at what we've been up to during the third quarter of 2025. | July, August, September |

New Fiber Drops Buried

307

Our services are delivered by a reliable fiber network connected to each individual home or business. When services are requested, we must bury a fiber drop to that location if there is not already one in place.

Locates Conducted

2,717

The rule to "Call before you dig" applies to homes and businesses. When 811 is notified that someone will be digging, they let us know so we can mark the location of our fiber cables to avoid damage.

Service Orders Completed

1,105

Orders Completed by Truck Roll: 847

Some service orders can be handled by phone, while others require a technician visit. This is the total number of orders which required us to visit a home or business.

Troubles Received

2,640

"Troubles" are calls received where a customer is reporting a problem with their service. Some troubles can be solved over the phone, while others require a truck roll.

Solved over the phone: 548

Truck Roll Required: 2,092

No Trouble Found: 207

Customer Equipment: 85

Customer Error: 66

Trouble Types:

Television: 21% Internet: 65%

Phone: 14%

Calls Answered

6,475

[average per month]

Speed of answer: 19 seconds

These calls were answered by our Customer Service and Service Department during normal operating hours and do not include after hours assistance.

*Reminder: Service calls from intentional damage, customer equipment, or fault of customer will incur a service call fee: \$50 regular business hours, \$75 after-hours

fiber focus **TRIVIA**

Mail or bring your completed answers to Pineland Telephone for your chance to win a **\$5 credit** on your bill. Fifteen total customers will win!

MAIL TO: Pineland Telephone, Fiber Focus Trivia, PO Box 678, Metter, GA 30439

NAME: _____

PHONE NUMBER: _____

EMAIL: _____

1. What is the deadline to apply for FRS Scholarships?

2. Name one location to place a home security camera.

3. What days will Pineland be closed for the Thanksgiving holiday?

4. What community event will Pineland be sponsoring on December 19th?

5. How many "Troubles" were received in the third quarter of this year?

Not eligible for credit two editions in a row.
By providing your email address, you will be signed up to receive monthly email communications.



CONGRATULATIONS
to our previous winners

Larry Bridges	Debra Roberts
James Cowart	Mary Smith
Bobby Coxwell	Carol Smith
Larry Douglas	Gail Thompson
Jerry Hardee	Cody Thompson
Cheryl Hardiman	Molline Thompson
Doris Passmore	Raymond Wiley
Chuck Wimberly	



P.O. Box 678
Metter, GA 30439

SERVING OUR COMMUNITIES

We're proud to recognize the volunteer firefighters in our Pineland family.



Matthew Samples
N.O.C.C. Technician



J.C. Thompson
Install & Repair
Technician

