

Pineland PROUD NEWSLETTER

— Winter 2021 —

Connecting the communities
we serve with excellence,
integrity, innovation, and a
servant's heart.



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Metter, GA 30439

425 S. Main St.
Swainsboro, GA 30401



P.O. Box 678
Metter, GA 30439

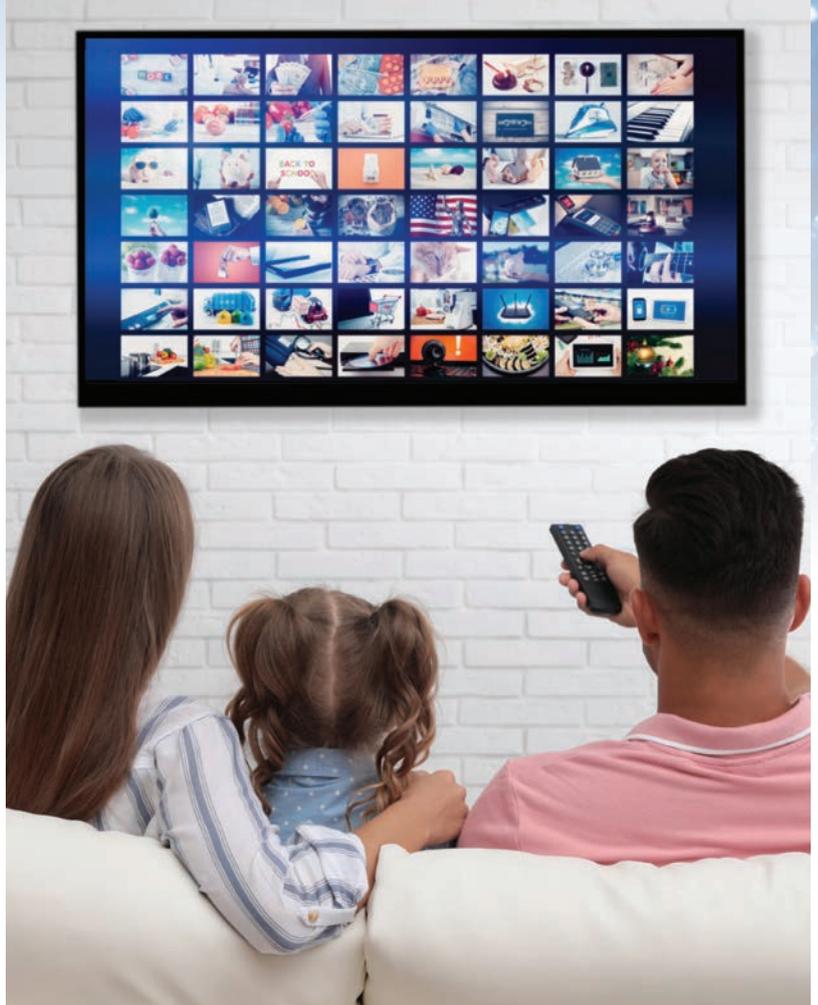


912-685-2121
800-247-1266

WWW.PINELAND.NET



Customize your TV experience



Gone are the days of rigging aluminum foil and shouting, “to the left, no – your other left!” to get that antenna just right to watch your favorite show. Our options for television entertainment have broadened, giving us more ways to watch not only what we want, but when we want. While good old fashioned channel surfing is still enjoyed, here are a couple of current alternatives which may better suit wants and budgets.

Antennas: Yes, still exist - but are revamped making setup and access much easier than it used to be. Depending how far you are from the nearest broadcasting tower, you may be able to access 50+ stations, including your locals, without a monthly bill. There are several types of antennas on the market today, indoor and outdoor, designed for different distances and with mounting options. Before hurrying to purchase an antenna, you'll need to know what type is best for you. Antenna.org allows you to enter your address,

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and tells you how far you are from the nearest station, what channels you may be able to receive, and recommends an antenna type to use. CNET and Rolling Stone offer helpful advice for narrowing down a specific brand on their webpages.

<https://www.cnet.com/news/best-tv-antenna/>

<https://www.rollingstone.com/product-recommendations/electronics/best-4k-tv-antenna-1110309/amp/>

Streaming: Streaming continues to grow in popularity with more households subscribing, and often to more than one

provider. Some are even choosing to eliminate their cable bill completely by cutting the cord with traditional TV service. There are several streaming service providers out there today with a variety of content and features at different prices. Before diving in, you'll want to compare the providers to make sure you'll have access to your favorite shows. Many of these providers offer free trials or a few discounted months of service to see if a subscription is right for you. Often, subscriptions are month to month with no charge for cancellation. Here's a handy side-by-side comparison of some of the more popular streaming providers.

LIVE & ON DEMAND PROVIDER COMPARISON

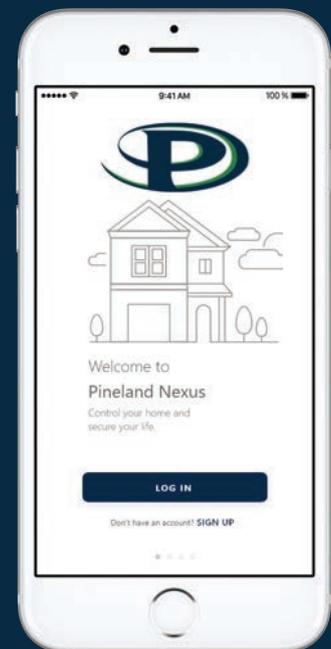
	YOUTUBE TV	SLING TV	HULU	NETFLIX	FUBOTV	AMAZON	PHILO	ROKU
FREE TRIAL	✓	✓	✓	⊗	✓	✓	✓	N/A
MONTHLY COST	\$64.99	\$30	\$5.99 - \$64.99	\$8.99 - \$17.99	\$64.99 - \$79.99	\$12.99 (amazon prime subscription)	\$20	FREE
LOCAL STATIONS AVAILABLE	✓	⊗	*must subscribe to LIVE TV option	⊗	✓	⊗	⊗	⊗
STREAMS PER ACCOUNT	3	1-3	2	1-4	3-5	3	3	6
FREE CANCELLATION	✓	⊗	✓	✓	✓	✓	✓	N/A
FREE CONTENT	⊗	✓	⊗	✓	⊗	⊗	⊗	✓
	tv.youtube.com	www.slingtv.com	www.hulu.com	www.netflix.com	www.fubotv.com	www.amazon.com	www.philo.com	www.roku.com

CONVENIENCE WITH THE PINELAND NEXUS APP

Take command of your Wi-Fi experience with the new Pineland Nexus app. Now available for all Managed Wi-Fi users and accessible on both Apple and Android devices through the app store, the Pineland Nexus app lets you:

- See what devices are connected to your network.
- Update your SSID and password.
- Add a guest network.
- Manage and restrict device connection.
- Run a speed test.
- Monitor network usage.

Download the Pineland Nexus app today to enjoy the freedom and convenience of managing your network, anywhere you are. Interested in learning more about Pineland's Managed Wi-Fi service? **Call us at 800-247-1266.**





Easter EGGS-perts

Calling all EGGS-perts!

Children ages 12 and under are invited to serve as our Easter Eggs-perts!

Using whatever methods they desire (crayons, markers, colored pencils, etc.), children can decorate our paper eggs however their imaginations see fit. Eggs will adorn the front windows of our Metter business office.

Eggs must be received by Monday, March 22nd. On April 2nd, eggs will be divided by three age groups, and a name will be drawn from each to receive a \$25 gift certificate to Burger King. Children do not have to be in a household with Pineland services to enter.

For any questions, please contact us at 800.247.1266 or info@pinelandtelco.com.

\$2,500
SCHOLARSHIP
OPPORTUNITY

apply online at
www.pineland.net
800.247.1266

deadline: March 5th

P Pineland
phone + internet + technology + security

f t in y o

PINELAND PROUD – QUARTERLY STATS

While data does not usually make the list for the most interesting read, we thought we'd gather some information from the last quarter of 2020 (October, November and December) to give you a peek at what we've been up to!

New fiber drops buried: 185

Our services are delivered by a dedicated fiber network that is connected to each individual home or business. When services are requested, we must bury a fiber drop to that location if there is not already one in place.

Locates conducted: 2,244

The rule to "Call before you dig" applies to individuals and businesses. When 811 is notified that someone will be digging, we are contacted so we can mark the location of our fiber cables to avoid damage.

Orders completed by truck roll: 775

Some service orders can be handled over the phone, while others require a technician to come on-site. This is the total number of orders requested that required us to visit a home or business.

Troubles received: 3,280

"Troubles" are calls received where a customer is reporting a problem. Some troubles can be solved over the phone, while others require a technician visit. We monitor our number of troubles, as well as what caused them and how they were resolved.

Solved over the phone: 692

Truck roll required: 2,588

- No trouble found: 334
- Equipment issue: 2,153
- Customer error: 101

Calls answered (average per month): 5,000

Average call wait time: 15 seconds

These calls were answered by our Customer Service and Service departments during our normal operating hours and do not include after-hours assistance.



P.O. Box 678
Metter, GA 30439

Daphne Adams
Betty Curl Brown
Betty Brown
Wadell Clements
Hazel Jones
Betty King
Terry McCorkle
Amanda McNeal
Martha Mincey
W.G. Mixon
David Montford
Victor Riles
Kathy Rowland
Levi Sapp
Evans County Farm Bureau

Congratulations!
You are the winners of
Pineland Proud Trivia from
our previous newsletter!

FiberFocus Trivia

Mail or bring your completed answers to Pineland Telephone Cooperative for your chance to win a \$5 credit on your bill. Fifteen total customers will win!

Mail to:
Pineland Telephone Cooperative, Inc.; Pineland Proud Trivia; P.O. Box 678;
Metter, GA 30439

Name: _____ Phone Number: _____

Email: _____

1. Name a popular alternative to traditional TV service?
2. What Pineland application allows users to manage their home network from their wireless smart device?
3. When is the deadline to apply for an FRS scholarship from Pineland Telephone?
4. What is the deadline for eggs to be turned in?
5. How many trouble calls did Pineland Telephone receive during the fourth quarter of 2020?

Please print your name and phone number clearly. Not eligible for credit two editions in a row.

Write one of the questions and correct answer on Pineland's Facebook page for an additional chance to win a **\$5 credit** on your bill!
Five fans will win!

By listing your email address, you will be signed up to receive monthly email correspondence.

