

Your LOCAL
Telecommunications
Experts!



InTouch
Newsletter

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An informational newsletter from Pineland Telephone Cooperative, Inc.

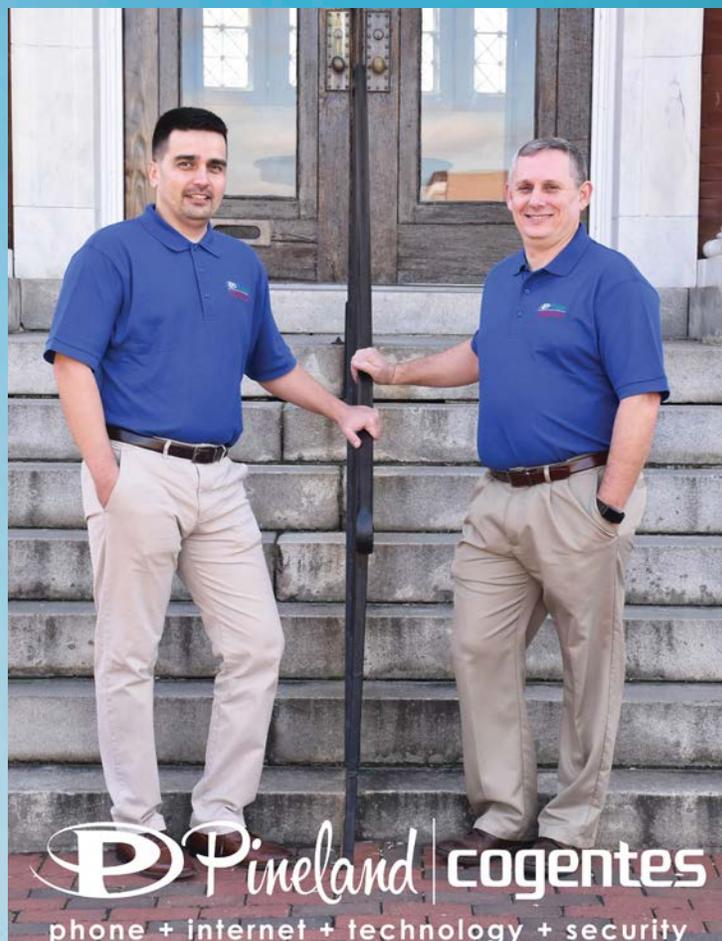
Pineland Welcomes Cogentes to the Family

Pineland is proud to announce the recent merger of Cogentes, an IT solutions provider offering expert support and down home service, and Pineland Computer Services. Since 2007, Tom Glover and the team of computer technicians at Cogentes have worked diligently to provide IT support and technology solutions to business clients throughout the southeast and abroad, managing more than 2,000 machines with employees stationed throughout the state of Georgia. Cogentes, headquartered in Milledgeville, Georgia, significantly expands the Pineland service territory.

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The Pineland family of companies now includes Pineland Telephone Cooperative, Inc., Southeast Fire & Burglar Alarm Company, and the newly formed Pineland-Cogentes. Commercial offices are located in Metter, Swainsboro, and Milledgeville, with an additional work center in Vidalia.

In mid-year 2018, Cogentes began discussions with Pineland Telephone Cooperative, Inc., and its subsidiary Pineland Computer Services. Pineland purchased Cogentes in late 2018, forming Pineland-Cogentes. With this merger, Pineland-Cogentes will be able to serve the needs of businesses across Georgia and the southeastern United States offering managed technology solutions, support, and maintenance including hardware, software, and networking sales; network design and maintenance; managed, cloud, and hy-



*Pictured L to R:
Alex Muzafarov and Tom Glover, CEOs of Pineland-Cogentes*

Important Dates

- February 10 – Pineland Invoice Due Date
- February 14th – Valentine’s Day
- February 18th – President’s Day (offices are open)
- February 21st – Ribbon Cutting, Wrens, GA, 11am
- March 10th – Pineland Invoice Due Date
- March 10th – Daylight Savings Time Begins (change your smoke alarm batteries)
- March 17th – St. Patrick’s Day
- April 1 – April Fool’s Day
- April 10th - Pineland Invoice Due Date
- April 19th – Good Friday
- April 20th – Another Bloomin’ Festival (Metter, GA)
- April 21st - Easter

Pineland Telephone Cooperative, Inc.

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Metter, Georgia 30439
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www.pineland.net

“Like” and “follow” us today to receive special product promotions, chances to receive bill credits, and extra savings from your local telecommunications experts!





COOKING CORNER

With Sidney Rhoney



Chocolate-Bourbon Pecan Pie

Ingredients

- | | |
|--|----------------------------|
| 1/2 (14.1 oz) package refrigerated piecrusts | 1/4 cup bourbon or water |
| 1 1/2 cups chopped toasted pecans | 2 tsp vanilla extract |
| 1 cup (6 oz) semisweet chocolate morsels | 4 large eggs |
| 1 cup dark corn syrup | 1/2 tsp table salt |
| 1/2 cup granulated sugar | 1/4 cup butter, melted |
| 1/2 cup firmly packed light brown sugar | 2 tsp plain white cornmeal |

Directions

Preheat oven to 325 degrees F. Fit piecrust into a 9" deep-dish pie plate according to package directions; fold edges under, and crimp. Sprinkle pecans and chocolate morsels onto bottom of piecrust. Stir together corn syrup and next 3 ingredients in a large saucepan, and bring to a boil over medium heat. Cook, stirring constantly, 3 minutes. Remove from heat. Whisk together eggs and next 4 ingredients. Gradually whisk one-fourth of hot corn syrup mixture into egg mixture; add to remaining hot corn syrup mixture, whisking constantly. Pour filling into prepared piecrust. Bake at 325 degrees F for 55 minutes or until set; cool pie completely on a wire rack (about 1 hour).

Sidney has been a member of the Pineland family for almost 32 years, beginning his employment in 1987. After holding multiple positions across several departments, including his most recent as an installer for Southeast Fire & Burglar, he now holds the title of Lead Broadband Deployment Install Repairman. Sidney

is engaged to his fiancée Renee Clark, and has three children, Lauren Rhoney, Clark Hall and Chanlee Youmans. With his time off, he enjoys golfing, hunting, fishing and cooking, and spending time with his family and friends.

Foundation for Rural Service Scholarship and Youth Tour Applications Now Available and Online.



Visit www.pineland.net to learn more. Scholarship applications must be postmarked no later than March 1, 2019. FRS Youth Tour applications are due to a Pineland office no later than March 29, 2019.

Boss: "How good are you at PowerPoint?"

Me: "I Excel at it."

Boss: "Was that a Microsoft Office Pun?"

Me: "Word."



Spooofing

Spooofing occurs when a caller intentionally misrepresents their identity by inaccurately altering their Caller ID information. This misleading practice can be deemed illegal if the intent of the caller is to defraud, cause harm, or wrongfully obtain anything of value. A common concern that is often reported is "Neighbor Spooofing." With this type of spooofing, Robocallers display a local number on the Caller ID to increase the chance of the call being answered. As with all calls, consumers should be very cautious anytime they are asked to provide personal information over the phone.

If you suspect that you have been the target of a spooofing scam, you can file a complaint with the FCC. Additional information and resources are available online at <https://consumercomplaints.fcc.gov> or by phone at 1-888-CALL-FCC.

Pineland Telephone named Business of the Year by Metter-Candler Chamber of Commerce



Employees and board members of the 2018 Business of the Year, Pineland Telephone, include (l-r) Wayne Foskey; Jean Melton-Furr; Steven Snell; Steven McComas; Dustin Durden, general manager and executive vice president; Mark Bland, president, Board of Directors; Amy Harrelson; Heidi Miles; Amanda Vernon; and Matt Massey.

GA No Call List

Georgia residential consumers who want to reduce the number of unwanted telemarketing calls from telephone solicitors trying to get you to purchase, rent or invest in property, goods or services are encouraged to register with the free Federal Do Not Call Registry.

Consumers are placed on the Georgia Do Not Call List free of charge simply by registering their phone numbers with the Federal Registry. You may register your phone number with the federal list online at www.donotcall.gov or by calling toll-free, 1-888-382-1222, TTY 1-866-290-4236 from the number you wish to register.

While being on the Do Not Call Registry may significantly reduce the number of unwanted solicitations you receive, it will not prevent you from receiving calls from:

1. Businesses that have an established relationship with you. An established relationship exists if you have purchased, leased or rented goods or services from the business within 18 months preceding the call, or if you have submitted an application or made an inquiry to the business within the three months preceding the call;
2. Recognized charitable or religious organizations; or
3. Political pollsters or candidates for public office.

Federal law requires telemarketers to search the Registry every 31 days and synchronize their call lists with the phone numbers that are on the Registry. If you receive telemarketing calls after you have registered your telephone number and it has been in the Registry for 31 days, you can file a complaint at DONOTCALL.GOV or by calling 1-888-382-1222, TTY 1-866-290-4236. You will have to know the company's name or phone number to file a "do not call" complaint.



WHO'S WATCHING

WHEN YOU'RE NOT HOME?

Pineland

888.963.FIRE | www.southeastfbalarm.com



IN-TOUCH TRIVIA

1. How often are telemarketers required to update their call lists to reflect the numbers registered on the Federal Do Not Call Registry? _____
2. Where is the newest addition to the Pineland family of companies headquartered out of? _____
3. What is the position now held by our featured Cooking Corner employee? _____
4. How many companies makeup the Pineland family? _____
5. Name 3 of the social media platforms utilized by Pineland? _____

*Write one of the questions and correct answer on Pineland's facebook for an additional chance to win a \$5 credit on your bill! 5 fans will win!

Name: _____ NUMBER: _____

Please print your name and phone number clearly
Not eligible for credit two editions in a row.

IN-TOUCH TRIVIA WINNERS

Sarah Tapley
Brandi Smith
Molline Thompson
Allan Thompson
Teddy Bailey
Haley Eubank
J R Davis
Edwin Drew
Judy Davis
Roy Thompson
Julia M McWhorter
Lisa Grant Wilcher
Steve Campbell Jr
Tonya Manning
Alex Farlow

Congratulations! You are the winners of In-Touch Trivia from our previous newsletter! These customers will receive a \$5 credit on their Pineland Telephone bill!



phone + internet + technology + security

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Metter, GA 30439

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Don't forget to mail or bring your completed answers of the trivia questions inside to Pineland Telephone Coop. for *your* chance to win a \$5.00 credit on your bill.

15 customers will win!

Pineland Telephone Cooperative, Inc.
In-Touch Trivia
P.O. Box 678
Metter, GA 30439

GIG-CAPABLE PROVIDER
GIG CERTIFIED
NTCA
GIG-CAPABLE PROVIDER

YOUR #1 INTERNET [RE]SOLUTION
YOUR TECHNOLOGY RUNS ON OURS

Pineland
phone + internet + technology + security
Offices in Metter and Swainsboro | www.pineland.net | 800.247.1266

SMART RURAL COMMUNITY
A Program of **NTCA** THE RURAL BROADBAND ASSOCIATION